



 A WASTEQUIP COMPANY

305 Enford Road
Richmond Hill, Ontario L4C 3E9
Phone: 1-800-490-3541/905-883-1214
Fax: 905-883-1778
www.wastequip-cusco.com

Cusco Warranty

The manufacturer warrants each new product sold by Cusco, or by any Cusco authorized distributor, to be free from defects in material and workmanship under normal use and service. Cusco's obligation under this warranty being limited to repairing or replacing, as hereinafter provided at Cusco's option, any part or parts of said Cusco product found, to the manufacturer's satisfaction, to be defective upon examination of said part or product, provided that such part or parts shall be returned to the manufacturer's factory, F.O.B.

Cusco warrants all parts or components for twelve (12) months from delivery date to the original purchaser. The repair or replacement of such parts is made without charge for parts or labor.

This warranty shall not apply to any Cusco products which have been subject to misuse, negligence or accident or which have been altered or repaired by anyone other than an authorized Cusco representative, nor to normal maintenance services and the replacement of service items (such as filter elements and lubricants) made in connection with such services.

Cusco makes no warranty whatsoever with respect to engines and motor vehicles or other special equipment made by other manufacturers and installed outside of Cusco's factory. Their respective manufacturers usually warrant special equipment, accessories, tires and fittings separately.

This warranty is made expressly in lieu of any other warranty ties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. Cusco will in no event be liable for any special or consequential damage whatsoever, nor for any sum in excess of the price received for the goods for which liability is claimed or associated.

NOTE: Warranty is effective from delivery date and applies to new equipment only.



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Warranty Procedure

Warranty Registration:

Once you take delivery of your Cusco equipment, complete a ***“Warranty Registration”*** Form, and mail or fax to Cusco. This form is important to help Cusco ensure your satisfaction. **A formal Cusco warranty confirmation form will be returned for your records.**

Warranty Request Claim:

If a warranty claim is initiated, you must complete a ***“Request for Warranty Claim”*** Form. This form must be fully completed to enable Cusco to process and approve your warranty claim. You may fax this form to us, and after reviewing your request, Cusco will advise you of our decision and on how to proceed. **Please note authorization is required from Cusco before proceeding with repairs of your equipment (if someone other than Cusco is authorized to repair your equipment).**

In an ongoing effort to continuously enhance quality and efficiency of our products, Cusco reserves the right to modify products and specifications without further notice.



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Warranty Registration

Company Name:

Address:

Street Number Street Name

City/Town Province/State Postal Code/Zip Code

Telephone #: Facsimile #:

Cell Phone #: Email:

Cusco Serial #: T; Model:

Unit Mileage (Mi./Km.): Engine Hours:

Chassis/Trailer VIN#:

Vacuum Pump Serial #:

Auxiliary engine/equipment serial #:

Delivery Date (MM/DD/YY):

Company Representative Registering CUSCO Equipment

Name:

Customer Signature:

Office Use Only:

Warranty Administration Approval:

Date:



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Request for Warranty Claim

Quote # (Attach Copy): ; Date (MM/DD/YY):

Customer Name:

Address:

Street Number Street Name
City/Town State/Province Postal Code/Zip Code

Telephone #: ; Facsimile #:

Cell Phone #: ; Email:

Cusco Serial #: T ; Model:

Chassis/Trailer VIN #:

Vacuum Pump Serial #:

Auxiliary Engine/Equipment Serial #:

In-Service Date (MM/DD/YY): ; Location (State/Province):

Failure Date (MM/DD/YY): ; Hours Worked:

Failure Description:

[Multiple blank lines for failure description]

Part Failure Description:

[Blank line for part failure description]



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Cause of Failure:
[Blank lines for text entry]

Recommended Repair:
[Blank lines for text entry]

Estimated Repair Cost: (list part(s) being replaced)
[Blank lines for text entry]
Total (\$):

Estimated Labor/Hour's Cost: Rate: Total (\$):

Work performed by: Customer: Outside Supplier:

P.O. Issued: Estimated Repair Cost Total:

Evaluated by: Title:

Date:

Attach repair quote from an authorized service provider for prior evaluation by CUSCO

Warranty Approved: Warranty Rejected:



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Warranty / Service / Repair Hours of Operation

Monday through Friday from 7 a.m. to 4 P.M. (EST)

Warranty Contact

Douglas R. Snider

Maintenance / Warranty / Service Representative

305 Enford Road

Richmond Hill, Ontario, Canada L4C 3E9

Phone: 1-800-490-3541 ext. 279 or 905-883-1214 ext. 279

Fax 905-883-1778

Email: dsnider@wastequip.com or cuscowarranty@wastequip.com