

## **APPENDIX B**



## **Hooklift Warranty and Guarantee Terms**

Palfinger American Roll-Off grants the end customer one (1) year of full guarantee and three (3) years on load-bearing structure not including wear items (rollers, pins, etc).

Load-bearing parts are welded structures, which are not subject to normal wear. These are the sub frames, jib arm (except for the hook itself), tipping frame, and middle frame and cylinder tubes.

The guarantee period starts to run on handover to the end customer, though no later than 6 months after delivery by Palfinger American Roll-Off to the contracting partner.

## Optional Extended Warranty Program

With the purchase of the optional extended warranty program listed in the most current Palfinger American Roll-Off Price List, the standard warranty period will be extended to 24 months of full guarantee.

The optional extended warranty must be purchased with the unit to be valid. The extended warranty becomes void if the contracting partner does not register the unit within the time limit set out in the main section of the Warranty & Guarantee Terms.

The extended warranty program does not extend to hydraulic pumps.